

Job Title:	Head Digital Banking	reference indicator:	
division:	UBA Africa	Department/ unit:	Digital Banking
Job objective(s) To provide strategic direction and promote product development within the region while planning and overseeing the implementation of the group's product strategies in the country subsidiary			
Duties & Responsibilities - Be up-to-date on new economic, technological, environmental, political and social issues or trends impacting or likely to impact Electronic & Transaction Banking. - Make decisions and implement E-banking policies on advised by the Board or the Group Head E-banking. - Research and recommend product development priorities - Appraise the products and activities for consistency with the vision and mission statements (recommend changes where necessary) - Supervise the region's product heads; Establishing job description, Training and Providing regular performance feedback - Periodic market sizing and surveys to determine market and competitor positions within the region - Ownership of the financial performance of the subsidiary. Participates actively in budgeting and long –term plans. - Assess feasibility studies/proposal and analyze proposed changes and their implications for long-term success in achieving the vision and mission - Establishment of service measurement systems - To create and sustain a team culture that encourages others to provide the quality of service essential to high performance - Establish and support policies that ensure that all individuals within the unit have the skills and knowledge needed to complete their functions			
KEY PERFORMANCE INDICATORS - Market share - Attainment of annual budget - Timeliness & effectiveness in completing strategic initiatives as measured by periodic project updates in the directorate - Timeliness in executing board/GMD directives - Employee awareness and understanding of products - Attainment of agreed benchmarks in line with the service metrics			
JOB REQUIREMENTS			

Education

- Tertiary degree in any field
- The ability to communicate in French and possession of an MBA while not mandatory will confer an added advantage on the candidate.

Experience

- Job holder must have at least 4 years working experience of which 3 must have been in the banking industry preferably in any of the following fields – Strategy, Product Development/Management, and Marketing & Sales.

KEY COMPETENCY REQUIREMENTS**Knowledge**

- Banking operations, policies and procedures
- Product knowledge
- Industry knowledge
- Risk management

Skill/Competencies

- Project management
- Product development
- Strategic
- Communication (written)
- Self and team management
- Presentation skills
- Innovativeness
- Analytical thinking
- Managing people – cross functional
- Decisive
- Developing others
- Visionary mind
- Leadership capability

Reporting Relationships

Functionally reports to: MD/CEO

Administratively reports MD/CEO

Job Holder: Relationship Manager	Supervisor:	HCM
Name:	Name:	Name:
Date:	Date:	Date: